

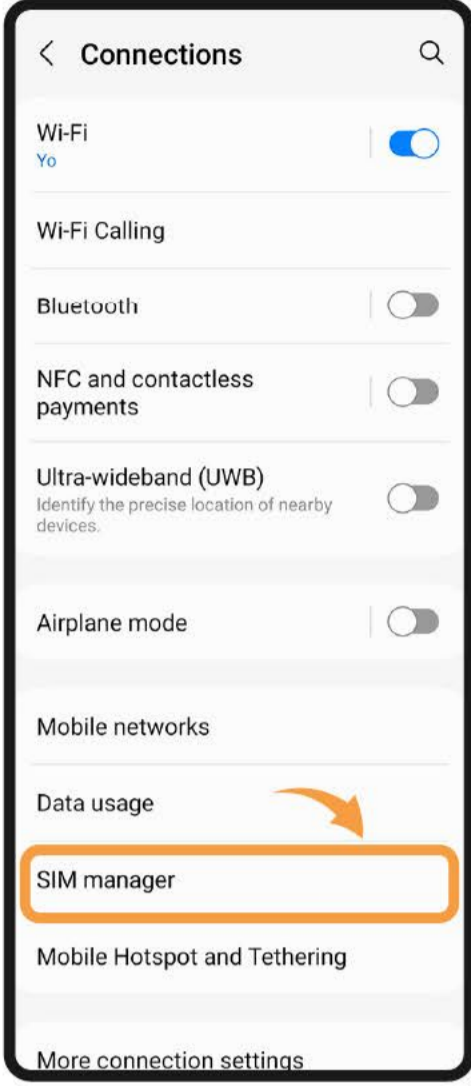
eSIM Installation

I have only one device, enter it manually.

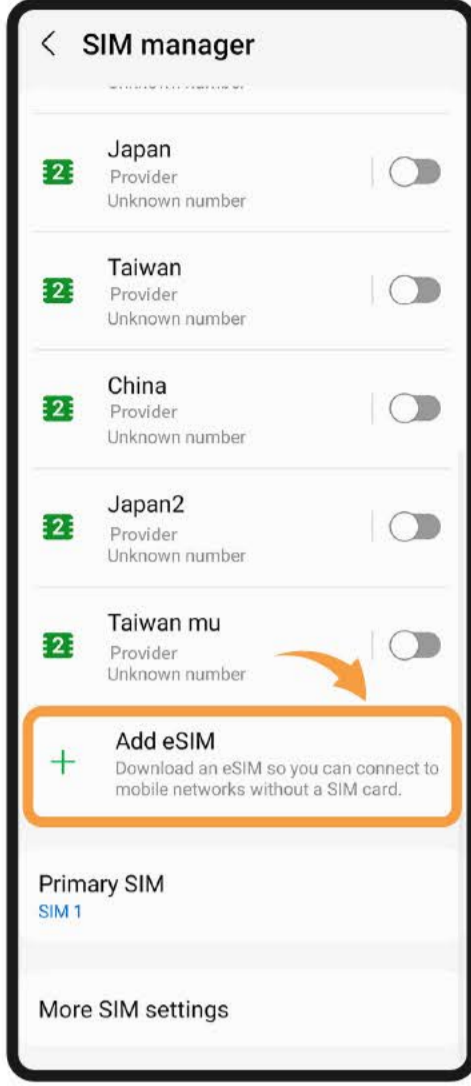
Before Going Abroad Installation

The eSIM installation requires a network. It is recommended to find a stable WiFi or mobile data to install eSIM before departure.

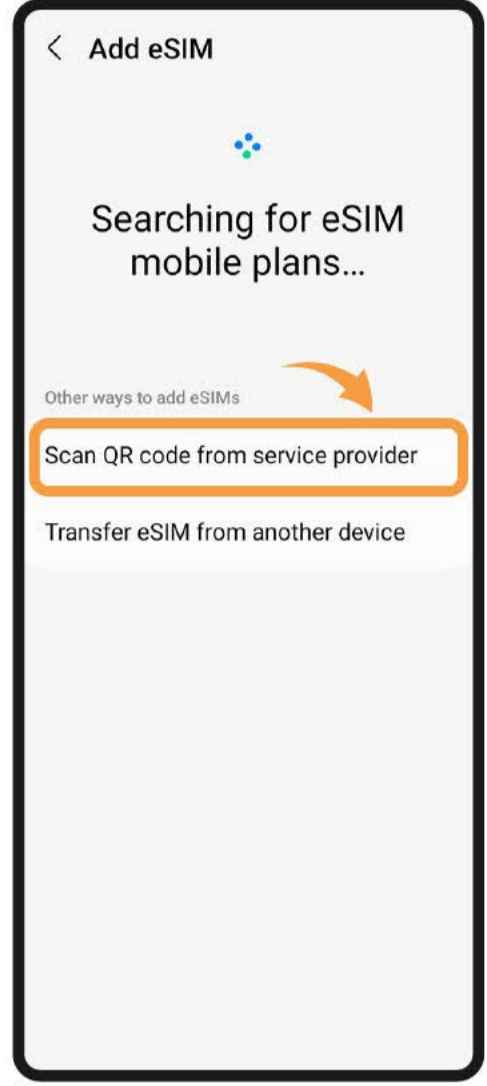
1 Go to Settings > Connections > SIM manager



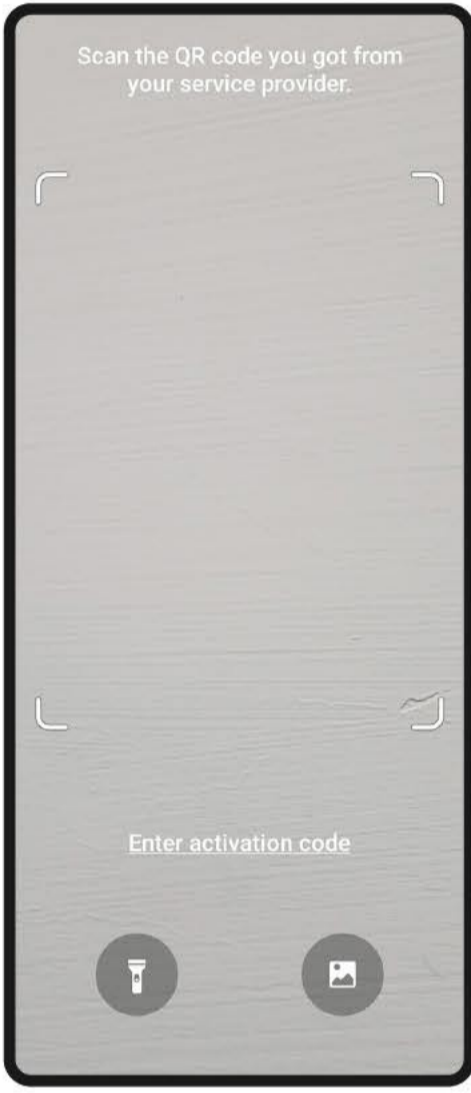
2 Tap the [Add eSIM]



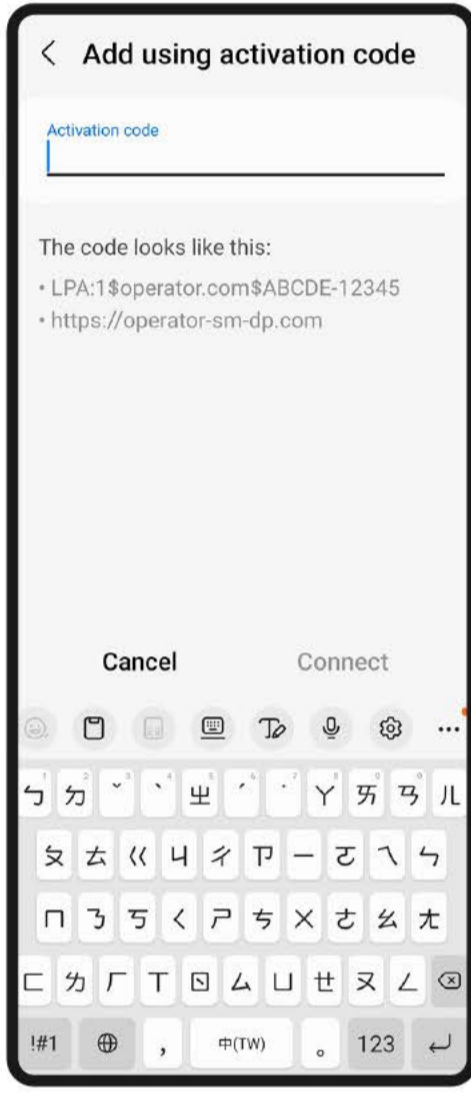
3 Tap the [Scan QR code from service provider]



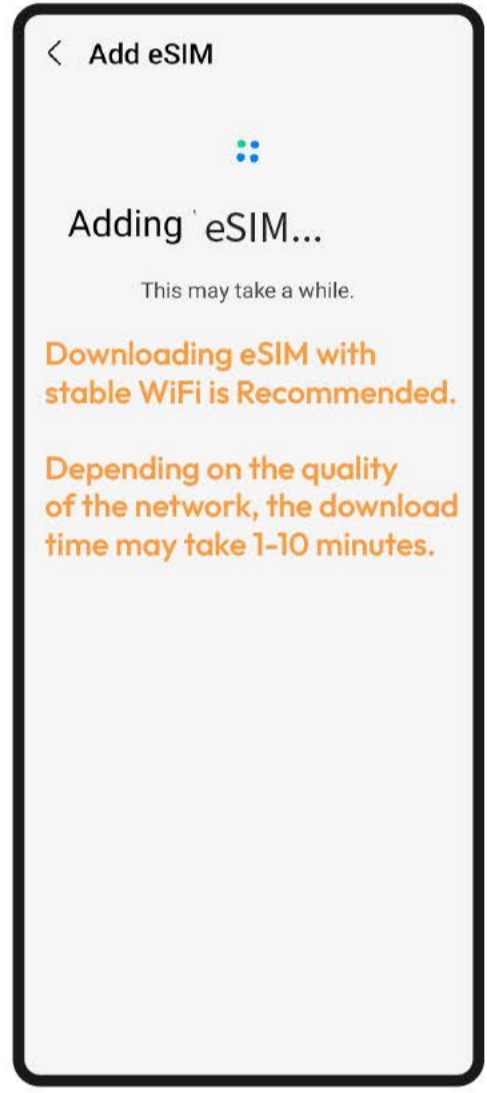
4 Scan QRcode



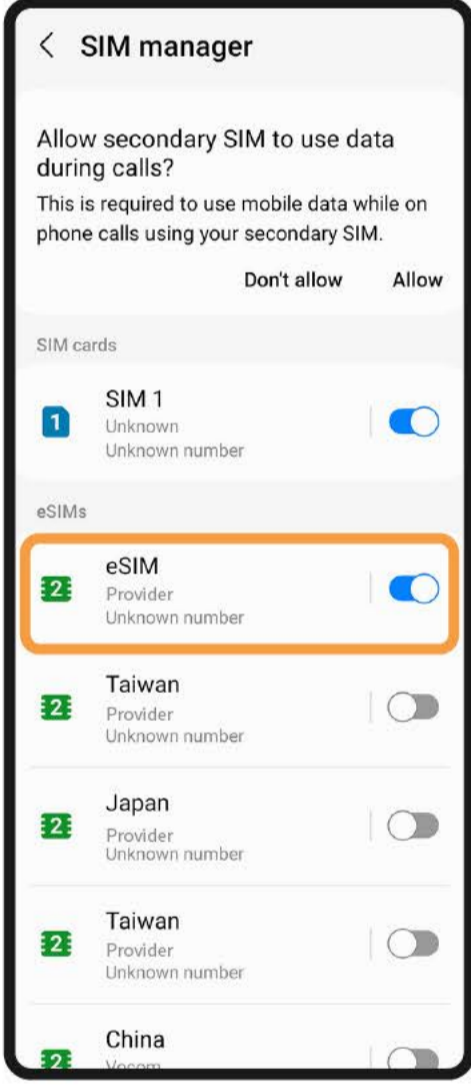
5 Enter Activation Code which is from provider



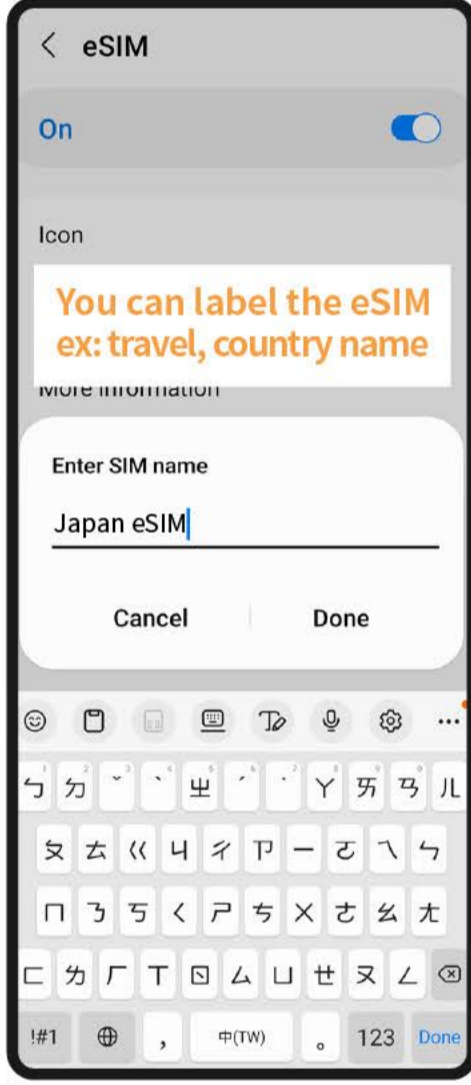
6 Checking on network and download eSIM



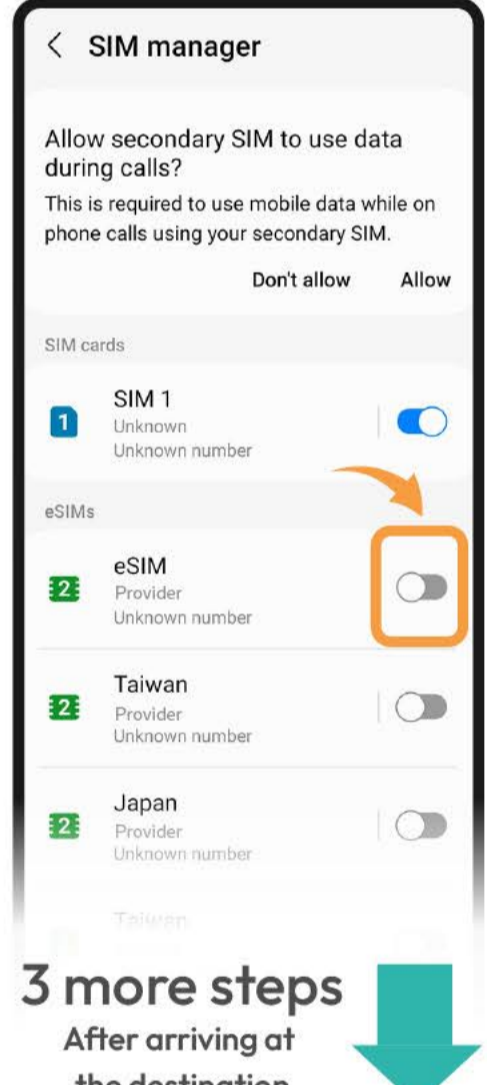
7 Installation is successful, eSIM will be shown in the list. Click on your eSIM



8 Label the eSIM

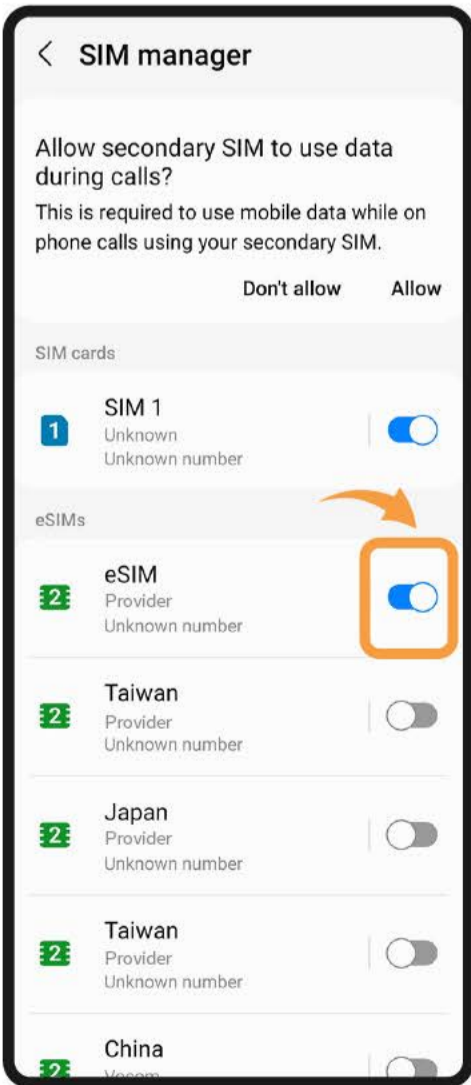


9 Switch off the eSIM

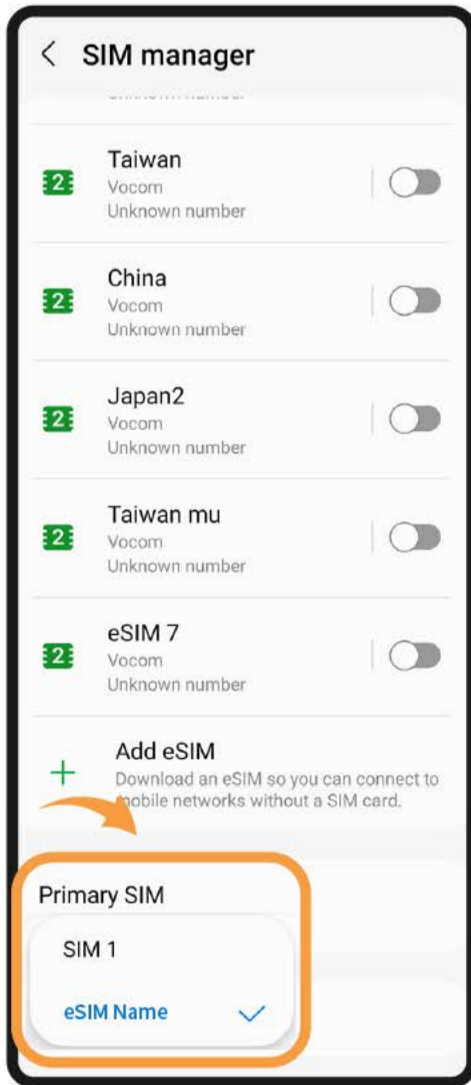


Arrive the Destination Switch to eSIM and turned on data roaming

9 Go to Settings > Connections > SIM manager > Switch on the eSIM



10 [Primary SIM] Choose current eSIM



11 Go to Settings > Connections > Mobile networks > Toggle Mobile Data and Roaming to ON. Don't allow secondary SIM to use.



You are connecting to WiFi. Please try to turn off the WiFi to see if you are connected to a 4G/5G network. If you have any questions, please contact customer service.